Electronic Acknowledgement Receipt					
EFS ID:	1499316				
Application Number:	09766175				
International Application Number:					
Confirmation Number:	9529				
Title of Invention:	Proactive call and contact center system				
First Named Inventor/Applicant Name:	Mark Buonanno				
Correspondence Address:	WAGNER, MURABITO & HAO LLP - Third Floor Two North Market Street San Jose CA 95113 US 4089389060 -				
Filer:	Stephen Scott Ford/Jennifer Abernathy				
Filer Authorized By:	Stephen Scott Ford				
Attorney Docket Number:	CSCO-38240				
Receipt Date:	07-FEB-2007				
Filing Date:	18-JAN-2001				
Time Stamp:	18:25:53				
Application Type:	Utility				
Payment information:					

no

Submitted with Payment

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)	
1	Power of Attorney	2705-710RevocationPOA.pd f	60062	no	1	
Warnings:						
Information:						
	Total Files Size (in bytes): 60062					

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.